

Truckulus - Privacy Policy

This privacy policy sets out how Truckulus Ltd (known as Truckulus, we, us) use any information that you give us when you use truckulus.com (our site).

We are committed to protecting your privacy. If we ask you to provide certain information which can identify you when using our site we will use it in accordance with this privacy policy.

We may change this privacy policy from time to time by updating this page. Please check this page from time to time to ensure that you are happy with any changes.

What we collect

We may collect the following information:

- name
- contact information, such as your address, email address or phone number
- information on your preferences and interests Information that you provide by filling in forms on our site. This includes information provided at the time of registering to use our site, subscribing to our services
- we may also ask you for information when you report any problem with our site
- if you contact us, we may keep a record of that correspondence
- details of transactions you carry out through our site
- details of your visits to our site including, but not limited to, web traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise
- (i) information from your device which is used to provide tracking information (such as location, speed and orientation) relating to your vehicle that you agree to provide to us (this is done via your mobile device where you have installed our Truckulus App and tracking is enabled) and (ii) information about your vehicle such as proposed future routes and destinations, load sizes, vehicle capacity (Tracking Data)

What we do with your information and sharing your information

We use this information to:

- enable us to provide our service to fleet managers and their clients
- provide vehicle tracking services (your employer or other fleet manager and their clients may have access to this)
- allow your business to access our online haulage marketplace
- to analyse and re-use data in aggregate
- understand your needs, to manage the purchase of services through our site and to provide you with a better service
- ensure that content from our sites is presented in the most effective manner for you and for your computer or device
- provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes
- carry out our obligations, including without limitation account management, customer care, processing your applications and orders and monitoring and maintaining the quality and security of our network and services
- allow you to participate in interactive features of our service, when you choose to do so
- notify you about changes to our service.

The nature of our service is that certain information that we collect will be shared. In particular, we may share Tracking Data with your employer or whoever you contract with, if you are driving as a contractor to them or are contracted by them to a third party. They may then share the Tracking Data with their end customer. Certain parts of Tracking Data will be made available to other users of the site as part of the online brokerage marketplace.

We may also use your data, or permit selected third parties to use your data, to provide you with information about goods and services which may be of interest to you and we or they may contact you about these by post or telephone.

If you are an existing customer, we will only contact you by electronic means (e-mail or SMS) with information about products similar to those which were the subject of a previous sale to you. We may also contact you by email if you specifically consent to this.

We may share your personal data with suppliers so that you can buy products from them through our site. Where you provide personal data to suppliers, then they may hold this data themselves and they may have their own privacy policy which will differ from this privacy policy. Please read their privacy policy and ensure that you are comfortable with its terms.

We may extend our services to include international haulage. This means that your data may be held outside the UK or outside the European Economic Area where different laws, rights and protections exist in respect of personal data.

IP addresses and Cookies

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site. The table below explains the cookies we use and why.

[INSERT TABLE]

For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer or other device used to access our site. Cookies contain information that is transferred to the drive of your computer or device. They help us to improve our sites and to deliver a better and more personalised service. They enable us:

- To estimate our audience size and usage pattern.
- To store information about your preferences, and so allow us to customise our sites according to your individual interests.
- To speed up your searches.
- To recognise you when you return to our sites.

These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.

How do I change my cookie settings?

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.aboutcookies.org or www.allaboutcookies.org.

Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our sites.

Security

We are committed to ensuring that your information is secure. To prevent unauthorised access or disclosure, we have put in place physical and electronic procedures to safeguard and secure the information we collect online. Be aware that the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our sites; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Controlling your personal information

Other than as set out elsewhere in this Privacy Policy, or the sale of all, or a significant part of our business, we will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

Under the Data Protection Act 1998, you may request details of personal information which we hold about you. If you would like a copy of this information, please contact us at: hello@truckulus.com. We may charge a fee for this and may require that you give evidence of your identity.

If you have any questions about this Privacy Policy please send an email to: hello@truckulus.com

If you believe that any information we are holding on you is incorrect or incomplete, please contact us as soon as possible and we will correct the information we are holding.